PepsiCo UK and Ireland

Warehousing Applications Support

Student Placement – Job Description - 2005

Scope Of Role

To support IT applications within the IT Warehousing Applications Support Team based at the main manufacturing and distribution site in Leicester Beaumont Leys Site.

This particular area of Application Support currently provide full support 24/7/364 for all WSF (Walkers Snack Foods) and Quaker Logistics systems including Order Management, Warehousing, Inventory, Bar Coding and EDI (Electronic Interchange).

The role will encompass assisting with specific issues around the day to day running of systems and will involve contact with IT and business staff, of all levels, based at manufacturing and distribution sites across the country. There will be some contact with colleagues and users in Head Office, Theale.

There will be the need to take ownership of smaller developments and documenting these from start to finish. The student will participate in managing projects using the Walkers project methodology.

The successful candidate will be given exposure to all other areas of IT including Helpdesk, Computer Operations and System Administration.

System

The systems operate on HP9000 UNIX machines located at Theale (Head Office) and Leicester (main manufacturing and distribution site) and are a mixture of bespoke and packaged Oracle solutions written using Oracle Forms and Reports, PL/SQL, and Unix shell scripts.

Accountabilities

The work will be to assist the running of the department in all areas and provide help as directed and will be expected to take an active role in the IT Warehousing Team.

The role will also entail a level of project work within the Warehouse Project Delivery plan for 2005 – 2006.

The person appointed must be flexible and be adaptable to change as the nature of support cannot always guarantee that the ‘job will be finished’ at 17:00 with the scope of work always likely to change at short notice.

PepsiCo are committed in ensuring that the person has full exposure to the business and will be involved at all levels. The role may require travel to other Walkers sites (all expenses will be covered).

Position in the Organisation

The person appointed will report to Richard Masson, IT Warehousing Team Manager.

Person Required

Must be a self-starter with a sense of humour and be flexible as the nature of support and development cannot always guarantee that the ‘job will be finished’ at 17:00.

The successful candidate must demonstrate confidence and challenging skills with a sense of urgency and humour prerequisites. A full driving licence would be beneficial.