### Aachen Summer Simulation Seminar 2014

Lecture 04

#### Simulation Methods: System Dynamics Simulation

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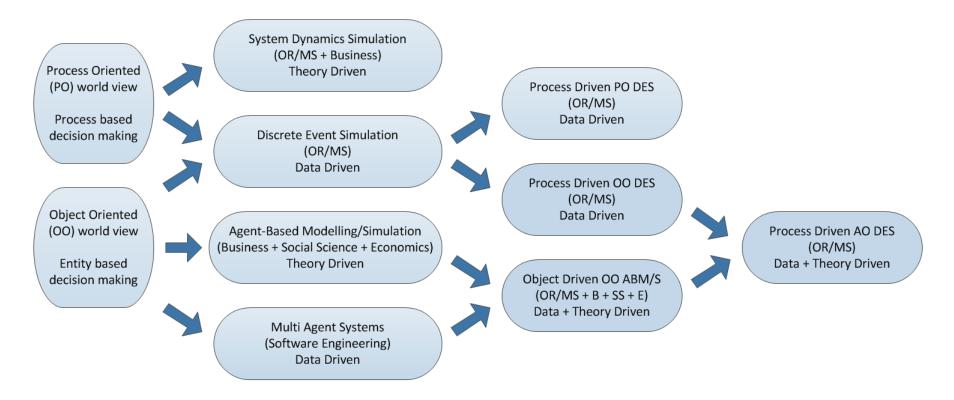
#### Motivation

- Introduce the concepts of System Dynamics (SD)
- Provide some insight into the design of SD simulation models
  - Patterns of Behaviour
  - Feedback and Causal Loop Diagrams
  - Stock and Flow Diagrams





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Data Driven: Data for model formulation (in Social Sciences can be quantitative and qualitative); data for model validation Theory Driven: Theories for model formulation; data for model validation



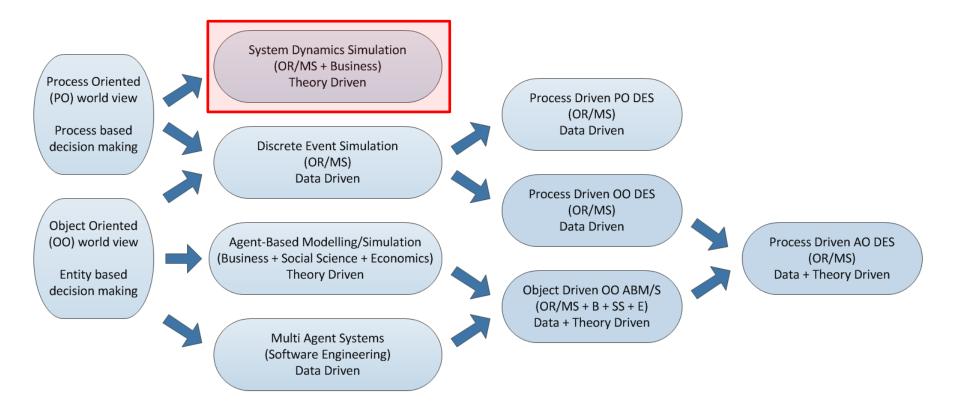
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- Process Driven Process Oriented DES
  - Traditional DES (usually what is described in books and papers)
  - Entities are routed through the system
- Process Driven Object Oriented DES
  - Entities defined as classes
  - Entities make decisions where to go



- Object Driven Object Oriented ABM/S
  - Entities defined as classes
  - Entities are intelligent objects that interact
  - Entities make decisions and have a memory
  - Process: No concept of queues and flows
- Process Driven Agent Oriented DES
  - Entities defined as classes
  - Entities are intelligent objects that interact
  - Entities make decisions and have a memory
  - Process: Organised in terms of queues and flows





Data Driven: Data for model formulation (in Social Sciences can be quantitative and qualitative); data for model validation Theory Driven: Theories for model formulation; data for model validation

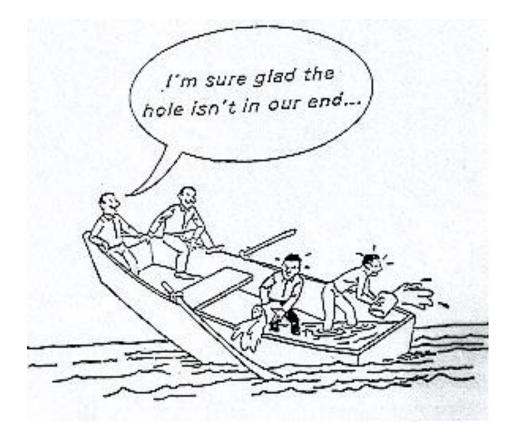


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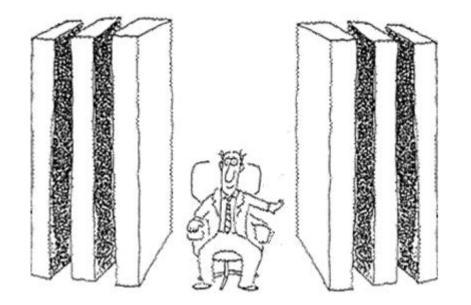


- We are quick problem solvers. We quickly determine a cause for any event that we think is a problem. Usually we conclude that the cause is another event.
  - Example: Sales are poor (event) because staff are insufficient motivated (cause); staff are insufficient motivated (event) because ...
- Difficulty: You can always find yet another event that caused the one that you thought was the cause. This makes it very difficult to determine what to do to improve performance.

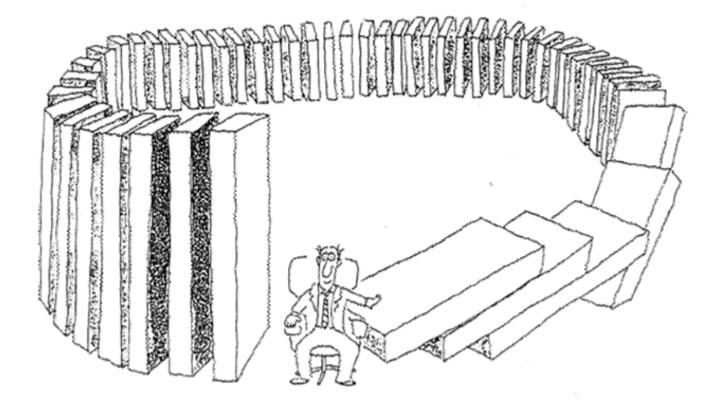














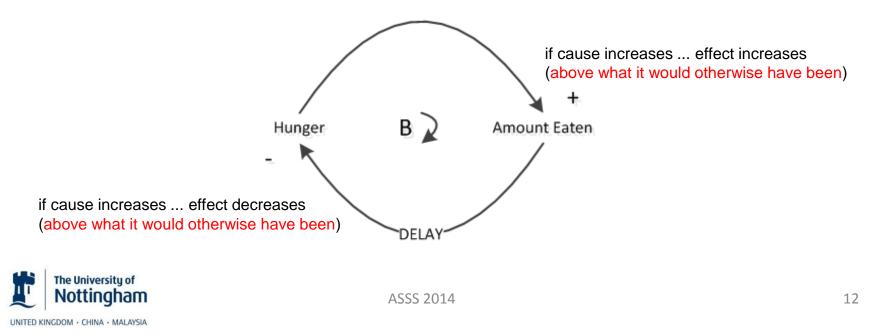
# Systems Thinking / System Dynamics

- Systems Thinking (ST): The process of understanding how things influence one another within a whole. [Wikipedia]
- System Dynamics (SD): An approach to understanding the behaviour of complex systems over time. It deals with internal feedback loops and time delays that affect the behaviour of the entire system. [Wikipedia]



## System Dynamics

- Model representations
  - Causal loop diagrams (qualitative)
  - Stock and Flow diagrams (quantitative)
- Example: Simple causal loop diagram of food intake [Morecroft 2007]



# How to build SD simulation models

#### Conceptualisation

- Define the purpose of the model
- Define the model boundaries and identify key variables
- Describe the behaviour of the key variables
- Diagram the basic mechanisms (feedback loops) of the system
- Formulation
  - Convert diagrams to stock and flow equations
  - Estimate and select parameter values
  - Create the simulation model



# How to build SD simulation models

- Testing
  - Test the dynamic hypothesis (the potential explanation of how structure is causing observed behaviour)
  - Test model behaviour and sensitivity to perturbations
- Implementation
  - Test model's responses to different policies
  - Translate study insight to an accessible form



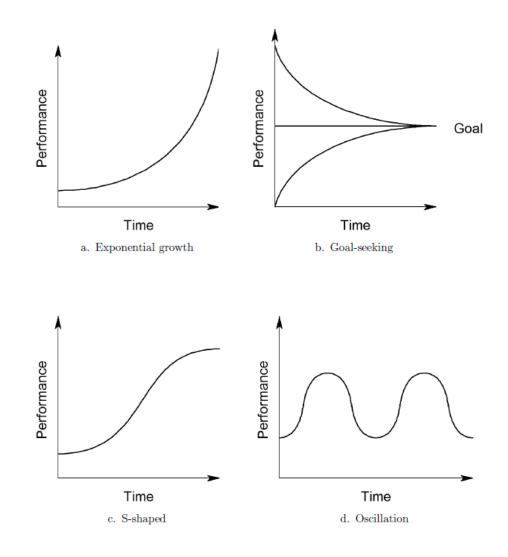
## Patterns of Behaviour

- Generalise from the specific events to consider patterns of behaviour that characterise the situation
- Once we have identified a pattern of behaviour that is a problem, we can look for the system structure that is known to cause this pattern
- By finding and modifying this system structure you have the possibility to permanently eliminate the problem pattern of behaviour.



## Patterns of Behaviour

 Common patterns that show up either individually or combined

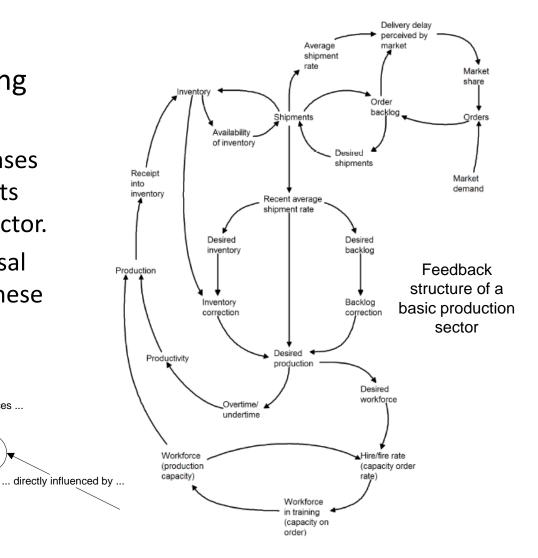




- Notation for presenting system structures
  - Short descriptive phrases represent the elements which make up the sector.
  - Arrows represent causal influences between these elements

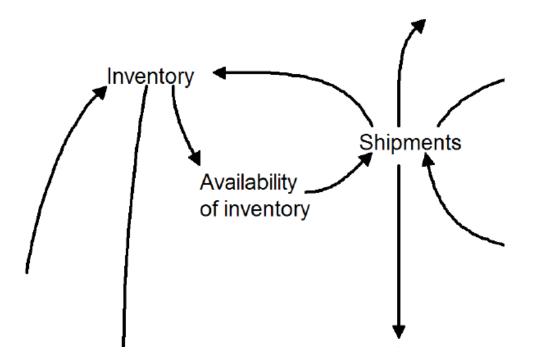
... directly influenced by ...

... influences ...





• Feedback loop or causal loop: Element of a system indirectly influences itself

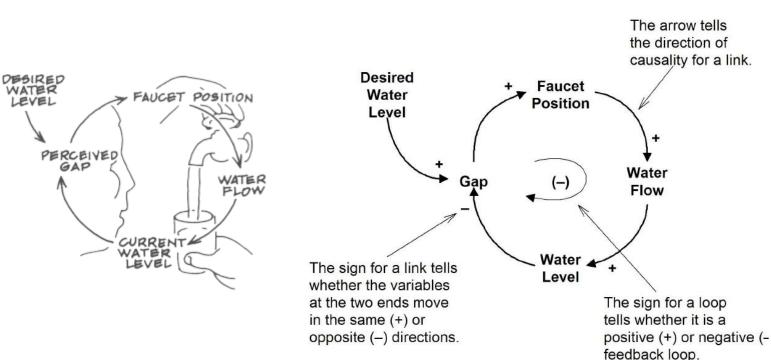




- Causal link
  - Causal link from element A to B is positive (+ or s) if either A adds to B or a change in A produces a change in B in the same direction
  - Causal link from element A to B is negative (- or o) if either A subtracts from B or a change in A produces a change in B in the opposite direction
- Feedback loop
  - A feedback loop is positive (+ or R) if it contains an even number of negative causal links
  - A feedback loop is negative (- or B) if it contains an uneven number of negative causal links

s=same; o=opposite; R=reinforcing; B=balancing



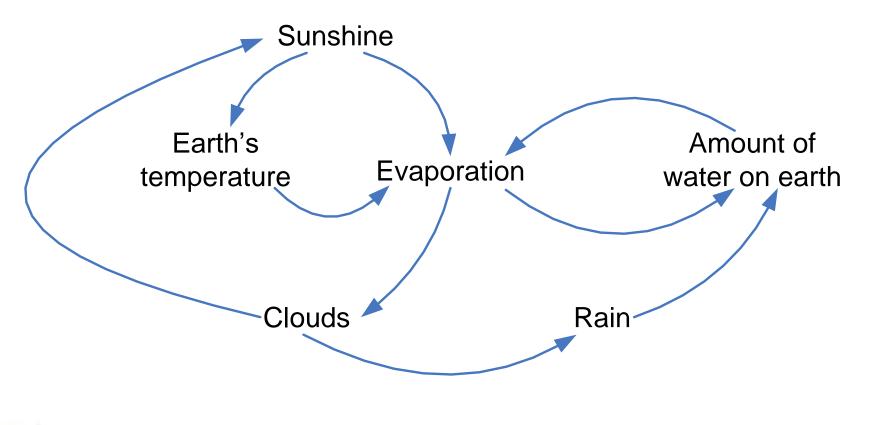


CAUSAL LOOP DIAGRAM [Filling a glass of water]





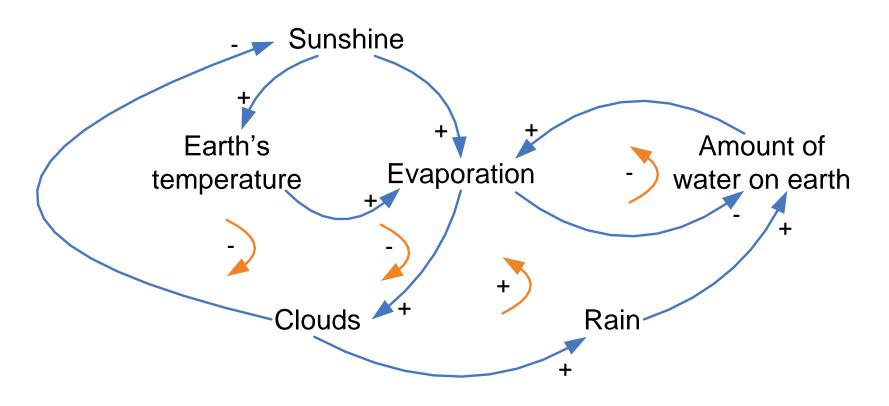
• Self regulating biosphere





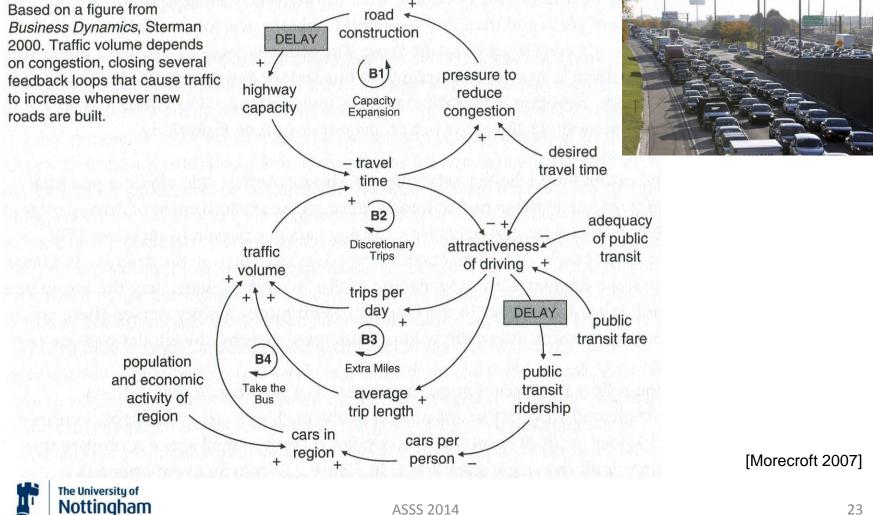


• Self regulating biosphere



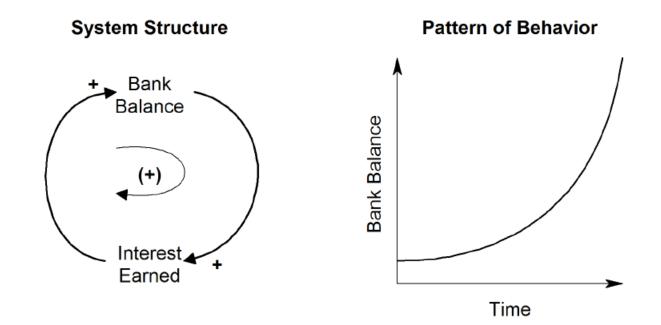


#### **Example: Reduce Road Congestion**



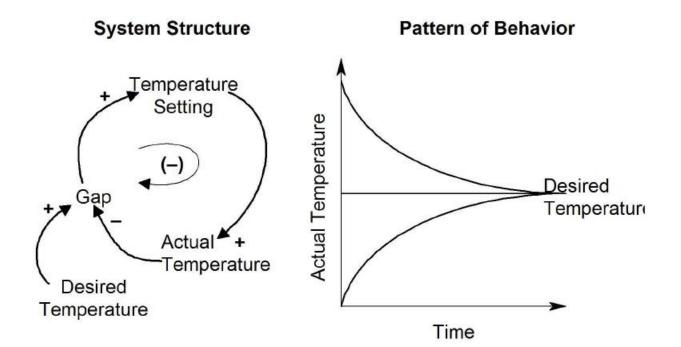
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• Positive (reinforcing) feedback loop [e.g. growth of bank balance]



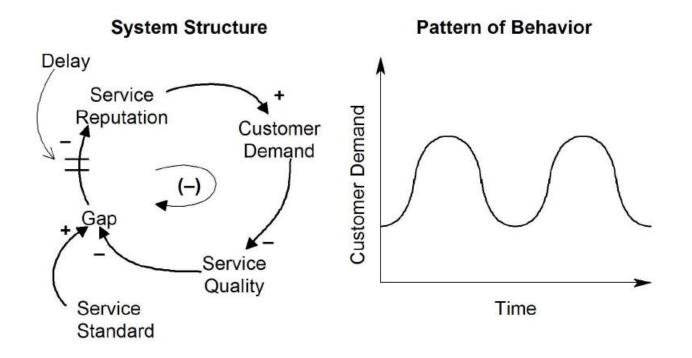


• Negative (balancing) feedback loop [e.g. electric blanket]



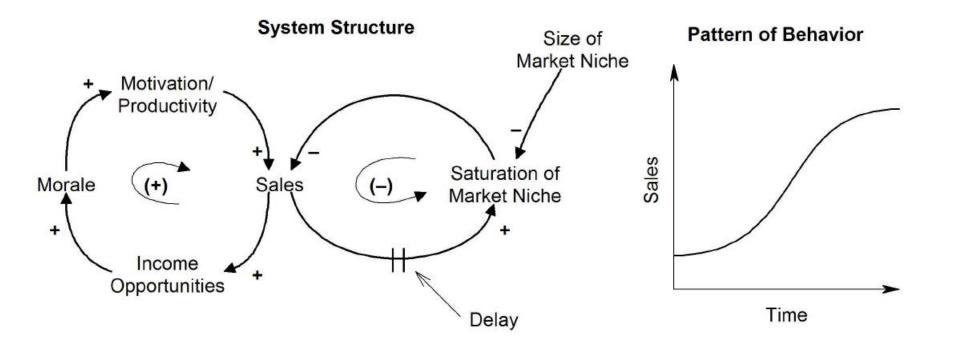
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• Negative feedback loop with delay [e.g. service quality]



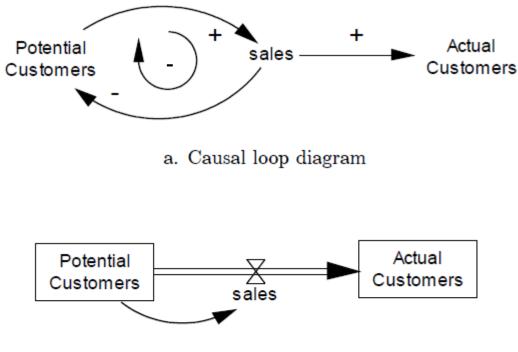
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• Combination of positive and negative loop [e.g. sales growth]





• Example: Advertising for a durable good



b. Stock and flow diagram



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- Stock and flow diagram:
  - Shows relationships among variables which have the potential to change over time (like causal loop diagrams)
  - Distinguishes between different types of variables (unlike causal loop diagrams)
- Basic notation:
  - Stock (level, accumulation, or state variable) {Symbol: Box}
    - Accumulation of "something" over time
    - Value of stock changes by accumulating or integrating flows
    - Physical entities which can accumulate and move around (e.g. materials, personnel, capital equipment, orders, stocks of money)



- Basic notation (cont.)
  - Flow (rate, activity, movement) {Symbol: valve}
    - Flow or movement of the "something" from one stock to another
    - The value of a flow is dependent on the stocks in a system along with exogenous influences
  - Information {Symbol: curved arrow}
    - Between a stock and a flow: Indicates that information about a stock influences a flow



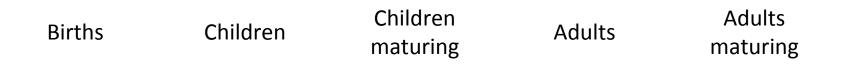
- Additional notation
  - Auxiliary {Symbol: Circle}
    - Arise when the formulation of a stock's influence on a flow involves one or more intermediate calculations
    - Often useful in formulating complex flow equations
  - Source and Sink {Symbol: Cloud}
    - Source represents systems of stocks and flows outside the boundary of the model
    - Sink is where flows terminate outside the system



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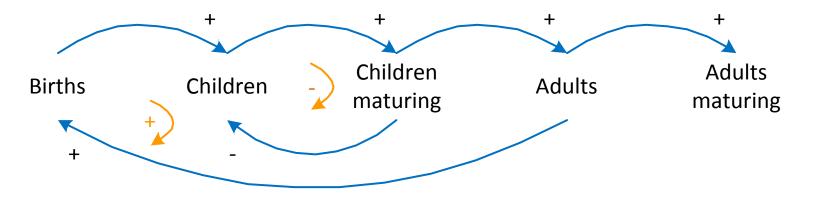
- Growth of population through birth
  - Find the causal links and feedback loops

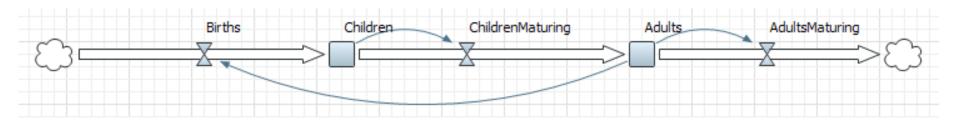






• Growth of population through birth





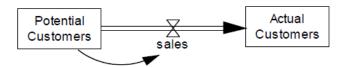


- Computation behind the System Dynamics simulation
  - Time slicing
    - At each time point ...
      - Compute new stock levels at time point
      - Compute new flow rates after the stocks have been updated (flow rate held constant over dt)
      - Move clock forward to next time point
  - The software must apply numerical methods to solve the integrations
    - Integration errors





- Back to the advertising example ...
  - Can our stock and flow diagram below help us answering the question: How will the number of potential customers vary with time?



b. Stock and flow diagram



- We need to consider the quantitative features of the process
  - Initial number of potential and actual customers
  - Specific way in which sales flow depends on potential customers



- Simplifying assumptions
  - Aggregate approach is sufficient
  - Flows within processes are continuous
  - Flows do not have a random component
- Analogy: Plumbing system
  - Stocks are tanks full of liquid
  - Flows are pumps that control the flow between the tanks
- To completely specify the process model
  - Initial value of each stock + equation for each flow





- Number of potential customers at any time t Potential Customers(t) = 1,000,000 -  $\int_0^t \text{sales}(\tau) d\tau$
- Number of actual customers at any time t

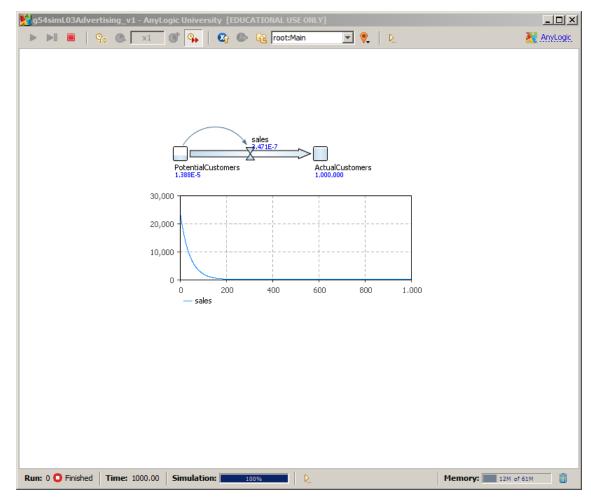
Actual Customers =  $\int_0^t \text{sales}(\tau) d\tau$ .

• Many possible flow equations! It is up to the modeller to choose a realistic one

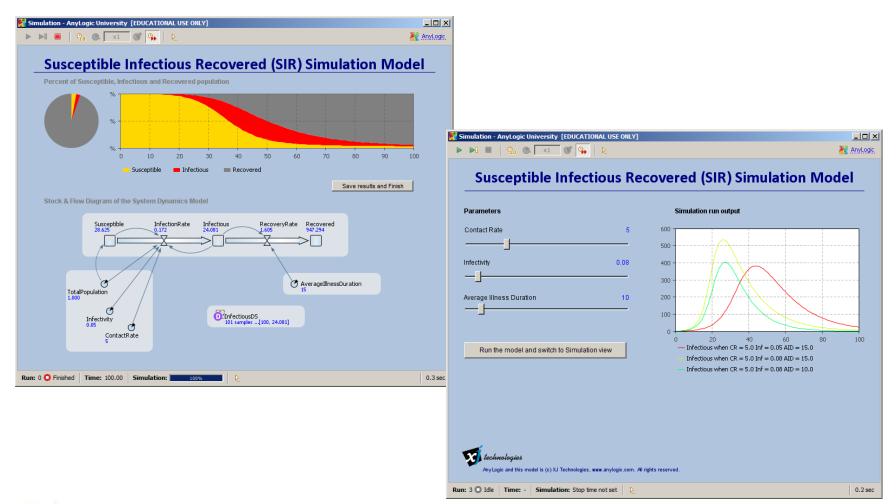
 $sales(t) = 0.025 \times Potential Customers(t) s(t) > 0$ 



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## Further Reading & Acknowledgement

#### • Further reading:

- Kirkwood (1998) System Dynamics Methods: A Quick Introduction
- Morecroft (2007) Strategic Modelling and Business Dynamics
- Sterman (2000) Business Dynamics: Systems Thinking and Modeling for a Complex World (all simulation models in this book are available as AnyLogic sample models - see AnyLogic Help)
- Proceedings of the International System Dynamics Conference
- VenSim User's Guide
- Acknowledgement:
  - Slides are based on Kirkwood (1998) and Fishwick (2011)



#### Summary



• What did you learn?



#### Questions / Comments





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## References

- Fishwick P (2011) CAP4800/5805 Computer Simulation: System Dynamics Lecture Slides (<u>http://www.cise.ufl.edu/~fishwick/cap4800/sd1.ppt</u>)
- Kirkwood CW (1998) System Dynamics Methods: A Quick Introduction (<u>http://www.public.asu.edu/~kirkwood/sysdyn/SDIntro/SDIntro.htm</u>)
- Morecroft JD (2007) Strategic Modelling and Business Dynamics. Wiley, Chichester, UK.
- Proceedings of the International System Dynamics Conference (1983-2012) (<u>http://conference.systemdynamics.org/past\_conference/</u>)
- Sterman JD (2000) Business Dynamics: Systems Thinking and Modeling for a Complex World. McGraw Hill, Boston, USA.
- VenSim User's Guide (<u>http://www.vensim.com/ffiles/VensimUsersGuide.zip</u>)

