

# **Decision Support Methodologies** (G54DSM)

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**Module Introduction** 





## An Overview of 1st Week's Content

#### Module introduction

- Aims of the module
- Module content
- Module schedule
- Teaching methods
- Textbooks + useful readings
- Coursework assessment

#### What are

- decision making
- decision support systems



#### **Module Content**

- This module introduces a wide range of advanced concepts, methods and techniques of Operational Research and Artificial Intelligence that can help in design of intelligent decision support systems
- The module will present a variety of <u>examples</u> of intelligent decision support systems from industrial and service sectors



#### **Module Aims**

- To provide a sound understanding of the advanced Operational Research and Artificial Intelligence methods
- Students will understand the methods and techniques that are available as aid in decision making
- Students will be acquainted with a number of applications from a variety of industrial and service sectors and will understand how software packages are designed to solve them



# Module Learning Outcomes

- Knowledge and understanding
  - how to model a range of real-world problems suitable for analysis by OR and AI methods
  - a range of advanced OR and AI methods and their applicability to a variety of real-world decision making problems
- Intellectual Skills
  - The ability to understand complex ideas and relate them to specific situations
- Communicate results using appropriate styles, conventions and terminology



## Module Learning Outcomes

#### Professional Practical Skills

 The ability to evaluate available OR and AI methods and select those appropriate to a given task

#### Transferable Skills

 On completion the students should understand the fundamental issues behind the development of intelligent decision support systems in different industrial and commercial sectors



# Target Students & Module Requisite

- Postgraduate students registered for the following Masters degrees
  - Advanced Computing Science
  - Scientific Computation and Computational Finance
  - Available to JYA/Erasmus students
- Considerable knowledge and experience in computer programming
  - for the implementation of intelligent decision support systems - coursework
  - Excel VBA, C++, Java, Modelling using Excel



## **Course Context**

- Related modules in CS
  - G54HSM Heuristic Search Methods
  - G53DSM Decision Support Methodologies
  - G53ORO Operations Research and Optimisation
  - G53KRR Knowledge Representation and Reasoning
  - G53DIA Designing Intelligent Agents
  - G52AIM Artificial Intelligence Methods



## Module Resources

- G54DSM Web Page
  - http://www.cs.nott.ac.uk/~rxq/g54dsm.htm
  - All lecture slides and additional notes
  - Coursework (provisional: already available!)
  - Textbooks
  - Course schedule (might be adjusted)
- Feedback and Q&A to module list g54dsm@cs.nott.ac.uk



# **Teaching Methods**

- Lectures: approx. 12 hours; Tuesdays 3-4pm
  - A range of DS methodologies
  - Invited lectures
- Seminars: approx. 10 hours; Mondays 1-3pm
  - Real world DSS applications
  - Presentations of prototype DSS from the class + feedback
- Private study: approx. 20 hours
  - Other possible OR/AI techniques
  - Literature of OR/AI techniques on DS problems



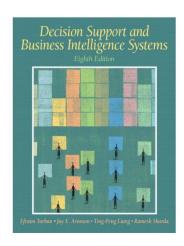
## Module Assessment

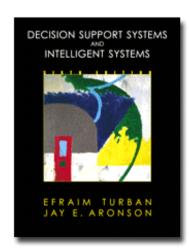
- 100% on coursework
  - Interim report (25%) 19th Mar 2009, 15:30pm
    - Decision support problem, techniques and literature
  - Final report (50%) 30th April 2009, 15:30pm
    - Design and implementation of your prototype DSS
  - Presentation (25%) As scheduled after Easter
    - 20 minutes + 10 minutes from the class



 Decision support systems and business intelligent systems (Turban et al.), 2008

The 5<sup>th</sup> edition available from the library Comprehensive textbook in DSS Part of the module material is from this book







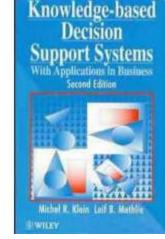
# Reading Materials

 Knowledge-based Decision Support
 Systems, With Applications in Business (Klein and Methlie), 1995

integrates expert system technology with decision support technology

comprehensive, knowledge-based decision support systems for a

business-oriented audience

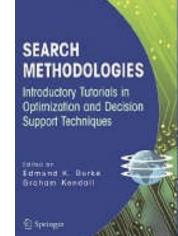




# Reading Materials

 Search Methodologies: Introductory
 Tutorials in Optimization and Decision
 Support Techniques (Burke & Kendall eds.),
 2005

State-of-the-art tutorial text of the main search and optimization methodologies across OR and AI

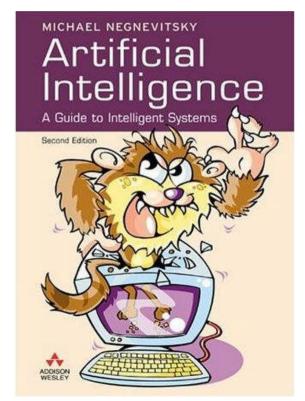




# Reading Materials

 Artificial intelligence: a guide to intelligent systems. (Negnevitsky), 2002

Good AI textbook
Easy to read while in depth





#### Lecture Schedule

- Part I: Decision Support Methodologies (Dr Rong Qu)
  - Module Introduction & Decision Support Systems
  - Modeling and Analysis
  - Data Management
  - Expert Systems
  - Case Based Reasoning
  - Multi-objective Techniques
  - Examples of DSS Techniques



### Lecture Schedule

- Part II: Real World Decision Support Systems (Prof. Edmund Burke)
  - Decision Support Systems at Heathrow Airport
  - Nurse Rostering Systems at Hospitals
  - Stock Cutting and Packing
  - EventMAP: Educational Timetabling System
  - Hyperheuristics in DSS



## Lecture Schedule

- Part III: Demonstrations of DS Applications (Dr Rong Qu)
  - Presentations of DS problems
  - DSS presentations from the class
  - Seminar discussions of DS techniques
  - Feedback on interim reports and presentations